

Taha Chouhan

AVAILABLE IMMEDIATELY

IMMEDIATE START
IST · UTC +5:30

SENIOR TECHNICAL PROGRAM MANAGER ·
ENTERPRISE DELIVERY LEADER

10+ years orchestrating enterprise software program delivery across FinTech, HealthTech, GovTech, FoodTech, and Utility sectors. Specialist in PMO governance, cross-functional team leadership, regulated compliance delivery, and end-to-end SDLC management with measurable quality outcomes.

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EXECUTIVE PROFILE

Senior Technical Program Manager and Enterprise Delivery Leader with **10+ years** of demonstrated success orchestrating **program management, PMO governance, portfolio delivery, and enterprise transformation** across five regulated industries — FinTech, HealthTech, GovTech, FoodTech, and Utility. Proven ability to bridge executive strategy and technical execution: translating ambiguous business objectives into structured, milestone-driven delivery plans that consistently ship on time, within approved budgets (programs managed at approx INR 50 Lakh to approx INR 2 Crore scope), and with independently verifiable quality outcomes.

Track record leading distributed, cross-functional teams across multiple time zones, delivering **400+ enterprise installations** with **100% SLA adherence**, achieving **approx 30% post-release defect reduction** through structured quality governance, and realizing **approx 40% operational efficiency improvement** through process optimization and SDLC discipline. Deep expertise in enterprise transformation programs, regulated compliance delivery (core banking, healthcare), multi-vendor ecosystem management, App Store lifecycle management, and C-suite stakeholder alignment. Proficient in Agile, Scrum, SAFe, Kanban, and Hybrid Waterfall-Agile frameworks with hands-on technical fluency across full-stack, mobile (Flutter), and cloud platforms.

QUANTIFIED IMPACT AT A GLANCE

10+

YEARS ENTERPRISE
PROGRAM DELIVERY

400+

ENTERPRISE
INSTALLATIONS
DEPLOYED

100%

SLA ADHERENCE — ZERO
BREACHES

5

REGULATED INDUSTRIES
SERVED

~30%

POST-RELEASE DEFECT
REDUCTION

~40%

OPERATIONAL
EFFICIENCY
IMPROVEMENT

~25%

REDUCTION IN ENGINEER
ONBOARDING TIME

99%+

ON-TIME DELIVERY RATE

CORE MANAGEMENT COMPETENCIES & TECHNICAL PROFICIENCIES

PROGRAM & DELIVERY MANAGEMENT

Technical Program Management

PMO Governance

Portfolio Management

Enterprise Transformation

Agile Project Management

Scrum Master

Kanban

SAFe (Practitioner)

Hybrid Waterfall-Agile

Release Planning

Roadmap Development

Sprint Planning & Retrospectives

SDLC Management

Milestone Tracking

GOVERNANCE, RISK & QUALITY

Quality Gates & Governance

Risk Management & Mitigation

SonarQube Code Quality

TDD / BDD Enforcement

CI/CD Pipeline Management

Defect Reduction Programs

Integration & Regression Testing

Compliance Delivery

Dependency Management

Scope Management

Budget Tracking

STAKEHOLDER & PEOPLE LEADERSHIP

Cross-Functional Stakeholder Management

C-Level Executive Communication

Vendor & Partner Management

Distributed Team Leadership

Resource Planning & Allocation

Performance Coaching

Technical Mentoring

Conflict Resolution

Change Management

Team Building

TECHNICAL FOUNDATIONS (SUPPORTING LEADERSHIP)

Flutter & Dart (Mobile)

PHP / NodeJS

JavaScript / TypeScript

React / Angular

C# / .NET / ASP.NET MVC

RESTful API / OAuth 2.0

MongoDB / MS SQL / MySQL

AWS Lambda / MS Azure

Firebase / Google Cloud

Payment Gateway Integration

Google Maps & Geo-fencing

Alexa SDK / Voice Integration

VALUE PROPOSITION — WHY ENGAGE TAHA CHOUHAN

Proven Program Management at Scale

10+ years orchestrating enterprise delivery across 5+ regulated industries with 400+ installations. Consistent track record of structured governance, risk mitigation, and on-time, on-budget program execution.

Quantifiable Delivery Reliability

100% SLA adherence with zero critical failures across high-stakes engagements in banking, healthcare, and government verticals. Independently verifiable outcomes from every program managed.

Quality Governance Leadership

Approx 30% post-release defect reduction achieved through SonarQube-enforced quality gates and TDD governance frameworks embedded across every SDLC phase under direct management.

Hybrid Technical and Management Mindset

Fluent in architecture and engineering conversations at the squad level and outcome-focused reporting and escalation management at C-suite and board level simultaneously.

Rapid Domain Onboarding

Delivered successfully across FinTech, HealthTech, GovTech, FoodTech, and Utility with zero ramp-up failures. Structured onboarding methodology ensures productive contribution from week one.

Multi-Timezone Delivery Proven

Currently leading distributed delivery at Q3 Technologies with reliable CET and US West Coast overlap. Async-first communication, proactive status reporting, and structured escalation protocols.

PROFESSIONAL EXPERIENCE

Senior Technical Program Manager & Delivery Lead

Mar 2023 – Present

Q3 Technologies

3 Years 4 Months

Gurugram, Haryana, India · Technology Services | Product & Platform Delivery

- **Established enterprise-grade delivery governance framework** across a portfolio of concurrent product streams — achieved **approx 30% reduction in post-deployment defects** and measurable rework cost savings against approx program budgets — by implementing **SonarQube-enforced quality gates**, TDD governance protocols, mandatory code review standards, and structured release readiness reviews across the full SDLC.
- **Led cross-functional enterprise transformation program (Blynk — Utility Geo-Fencing Platform)** delivering field workforce operational visibility — achieved **approx 40% improvement in real-time tracking accuracy** and new operational reporting dashboards — through milestone-based roadmapping, geo-fencing integration, dependency tracking, and executive-level stakeholder alignment across technology, operations, and business units.
- **Orchestrated NOVUS Enterprise Program** spanning Consultant Timesheet management, Visitor Management, and Synergy domain migration across concurrent interdependent workstreams — **zero business disruption** achieved during enterprise-wide technology transformation with fixed regulatory delivery deadlines — through structured risk management, change control governance, and stakeholder communication plans.
- **Delivered Single Window Portal (SWP) for GovTech client** — unified 400+ civic policies into a single digital citizen-facing platform, digitizing entire city administration functions — by managing multi-team delivery, cross-departmental stakeholder sign-off processes, compliance validation, and phased rollout planning.
- **Accelerated engineering team productivity and throughput** through structured SDLC coaching, code review governance, and sprint discipline — reduced new-engineer onboarding time by **approx 25%** and improved sprint cadence predictability — by establishing mentorship programs, architecture documentation standards, and process compliance reviews.
- **Resolved 100% of critical production escalations within SLA windows** by establishing incident response protocols, 24/7 on-call rotation structures, and structured root cause analysis (RCA) processes for enterprise utility and government clients with zero-downtime contractual requirements.
- **Designed and implemented server-driven UI architecture** using Flutter (MVVM + Repository Pattern) with RESTful API integration, Google Geo-fencing, and real-time data pipelines — enabling scalable, maintainable front-end delivery across multiple concurrent product streams without regression risk.
- **Managed multi-vendor coordination and third-party integrations** across telecom, geo-fencing, payment, and enterprise API partners — maintaining delivery schedule and technical integrity across approx 10+ external integration touchpoints per active program.

Ready for Immediate Engagement — Senior Program Management & Delivery Leadership

Available immediately · Flexible on program scope, team size, and compensation · Proven to contribute from day one

PROFESSIONAL EXPERIENCE (CONTINUED)

Technical Team Lead & Project Manager

Aug 2020 – Feb 2023

Smart Tech Web Works

2 Years 7 Months

Daman and Diu, India · Digital Product Development | Multi-Platform Delivery

- **Sustained 100% SLA adherence across a multi-project portfolio over 2.5 years** — operating as single point of delivery accountability for 5+ concurrent workstreams with cross-functional teams — through PMO-style governance, regular project cadences, structured escalation protocols, dependency tracking, and risk management frameworks with weekly executive reporting.
- **Delivered Dabbawala FoodTech ecosystem under fixed business deadlines** — full consumer app, partner app, and operator app published on both **Google Play Store and Apple App Store**, serving 50,000+ registered users — by orchestrating cross-functional delivery teams, multi-vendor POS integration, payment gateway coordination (Cards, Net Banking, UPI), and sequenced release planning across an approx 18-month program.
- **Eliminated approx hundreds of monthly manual coordination hours** in warehouse operations through enterprise workflow automation — automated order-to-fulfillment cycles, real-time inventory tracking, automated reporting, and stakeholder notification systems — transforming legacy paper-based and manual processes into a fully digital operational system.
- **Integrated 10+ third-party platforms and APIs** including payment gateways, POS systems, SMS services, email delivery providers, and Google Maps & Geo API services — managing vendor relationships, technical integration documentation, SLA monitoring, and resolving complex integration failures under active delivery pressure.
- **Managed scope, budget, and release sequencing** across parallel fixed-price projects using prioritization frameworks and resource leveling — resolving competing stakeholder priorities and scope creep without slipping committed delivery dates or compromising quality standards on approx INR 50–80 Lakh combined project portfolio.
- **Managed full App Store lifecycle governance** — including versioning strategy, compliance review processes, phased production rollouts, and post-launch monitoring — with zero critical downtime incidents across all production releases on iOS and Android platforms.

Senior Developer & Project Coordinator

Mar 2019 – Jun 2020

YouFirst Ventures Pvt. Ltd.

1 Year 4 Months

Mumbai, Maharashtra, India · HealthTech | InsurTech Platform Delivery

- **Delivered UCare Health — regulated HealthTech and InsurTech platform** encompassing 2 mobile applications and 2 backend systems for health monitoring, emergency services (SOS, SafeMe, DoctorOnCall), and insurance management — **launched on both iOS and Android app stores** with Alexa Voice Integration via AWS Lambda — achieving zero post-launch critical incidents across an approx 14-month delivery cycle.
- **Managed third-party medical and insurance API integrations** — Bharti AXA, TATA 1mg, and MatchMoveCards — overseeing HIPAA-equivalent data handling workflows, vendor coordination, compliance requirements, and cross-functional stakeholder communication across medical data partners and insurance providers simultaneously.
- **Architected circuit breaker pattern and cached fallback mechanism within 48 hours** when a critical health insurance API experienced extended downtime during launch — ensuring customer emergency services remained fully operational while maintaining data integrity for post-restoration reconciliation and zero data loss.
- **Owned end-to-end project planning and execution** encompassing timelines, milestones, resource allocation, and release coordination — identified and proactively communicated risks, assumptions, dependencies, and constraints to stakeholders, ensuring zero missed delivery deadlines across the entire regulated healthcare program lifecycle.

PROFESSIONAL EXPERIENCE (CONTINUED)

Senior Software Developer — Enterprise & Banking Systems

Apr 2016 — Jul 2020

Net Tech Services India Pvt. Ltd.

4 Years 4 Months

Mumbai, Maharashtra, India · FinTech | Core Banking | Enterprise Software

- Executed nationwide rollout of Cheque Truncation System (CTS) integrated with RBI core-banking regulated network — deployed across 400+ bank branches nationally with zero compliance incidents and zero production failures — coordinating phased rollout execution, branch onboarding logistics, stakeholder sign-off processes, and delivery control documentation in a zero-tolerance regulatory environment.
- Served as technical bridge between banking stakeholders and engineering delivery teams — translating CTS-2010 regulatory requirements into actionable technical specifications, managing UAT cycles with bank operations teams, and ensuring 100% audit readiness across all deployment phases for national financial infrastructure.
- Maintained approx 99.97% system uptime during the rollout period for mission-critical financial infrastructure where any downtime directly impacted national banking operations — through rigorous testing regimes, staged deployment protocols, real-time incident response, and 24/7 on-call support structures.
- Navigated RBI security audit findings identified 3 weeks before national rollout — coordinated emergency remediation sprints, engaged external security consultants, implemented additional encryption layers, and achieved full compliance clearance 48 hours before the mandated go-live date through intensive cross-functional stakeholder management and escalation protocols.
- Designed, developed, and deployed software solutions across Web, Application, and Enterprise platform domains using ASP.NET, PHP, and associated frameworks — managing full lifecycle from requirements gathering and solution design through to production deployment and post-launch support.
- Executed comprehensive end-to-end testing regimes — smoke, functional, integration, and regression testing using TDD methodologies — ensuring zero-defect delivery across complex banking system integrations and regulatory validation requirements.

Web Developer & Client Delivery Lead

Nov 2014 — Mar 2016

VentureOne IT · D.I.B.C.S.

1 Year 5 Months

Mumbai, Maharashtra, India · Web Development | Client Delivery | Digital Solutions

- Managed 10+ concurrent client delivery portfolios simultaneously — balancing competing timelines, stakeholder expectations, and resource constraints without a single missed delivery deadline — establishing foundational discipline in multi-stakeholder delivery management, client communication, and scope negotiation.
- Developed automated reporting and database optimization tools in PHP — reducing manual effort for daily, weekly, monthly, and quarterly report distributions, improving data accuracy, and accelerating report generation speed for client stakeholder reporting cycles.
- Designed, developed, and delivered web applications and digital platforms using PHP, ASP.NET, HTML, CSS, and JavaScript — managing client requirements, technical specifications, quality assurance, and production deployment for a portfolio of approx 10 active client accounts.
- Built structured client communication and scope negotiation capabilities — aligning diverse stakeholder groups around shared delivery priorities, managing change requests, and resolving production issues within SLA windows through structured escalation and transparent communication practices.

Lecturer — Programming, Web Technologies & Digital Media

May 2011 — Sep 2011

Global Computer Education Center

5 Months

Jogeshwari West, Mumbai, Maharashtra, India · Technical Education

- Delivered structured lecture programmes covering Programming Languages, Web Development Technologies, Desktop Publishing (DTP), Office Automation, Tally Accounting Software, Photoshop, and Graphic Design & Animation to cohorts of approx 15–25 students per session.
- Developed course materials, assessments, and practical exercises to reinforce technical learning outcomes — building early foundation in curriculum design, structured knowledge transfer, and performance evaluation methodology applied throughout subsequent technical leadership roles.

FLAGSHIP ENTERPRISE PROGRAM OUTCOMES

PROGRAM	DOMAIN	SCOPE, DELIVERY APPROACH & MEASURABLE OUTCOMES	TECHNOLOGY STACK
Cheque Truncation System (CTS)	FINTECH / CORE BANKING	Nationwide deployment across 400+ RBI-regulated bank branches. Approx 99.97% uptime during rollout. Zero compliance incidents. Full audit readiness across all phases. National-scale regulated financial infrastructure delivered on schedule.	.NET, MS SQL, Core Banking APIs, RBI Network Protocols
Blynk — Utility Geo-Fencing Platform	UTILITY / IOT	Approx 40% improvement in field workforce tracking accuracy. Automated route optimization. Real-time geo-fencing and navigation integration at enterprise scale. Full operational reporting dashboards delivered to executive stakeholders.	Flutter, NodeJS, MongoDB, Google Geo-fencing & Maps API
Dabbawala — FoodTech Delivery Ecosystem	FOODTECH / LOGISTICS	Full consumer app, partner app, and operator app suite published on both Google Play and Apple App Store. Multi-vendor POS integration, real-time GPS tracking, and payment processing live for 50,000+ users. Delivered on fixed business deadline across an approx 18-month program.	Flutter, NodeJS, Angular, MongoDB, MS Azure, Payment Gateways, POS APIs
UCare Health — HealthTech Platform	HEALTHTECH / INSURTECH	2 mobile applications and 2 backend systems delivered. Bharti AXA, TATA 1mg, and MatchMoveCards integrated. Alexa Voice via AWS Lambda live. Emergency services (SOS, SafeMe, DoctorOnCall) published on both stores. Zero post-launch critical incidents across approx 14-month delivery lifecycle.	Flutter, NodeJS, Angular, MongoDB, ReactJS, AWS Lambda, Alexa SDK
Single Window Portal (SWP)	GOVTECH / PUBLIC SERVICES	400+ civic policies unified into one digital citizen-facing platform. Entire city administration functions digitized. Multi-department stakeholder sign-off process managed. Full compliance validation and phased rollout governance delivered to government client.	PHP, MySQL, RESTful APIs, Web Portal Stack
NOVUS Enterprise Program	ENTERPRISE TRANSFORMATION	Consultant Timesheet, Visitor Management, and Synergy domain migration across concurrent interdependent workstreams. Zero business disruption during enterprise-wide technology transformation under fixed regulatory deadlines. Full change management and communication governance delivered.	Azure DevOps, Multi-Platform Stack, Enterprise Integration Middleware
Warehouse Workflow Automation	ENTERPRISE OPERATIONS	Approx hundreds of monthly manual coordination hours eliminated. Fully automated order-to-fulfillment cycle with real-time reporting, inventory tracking, and automated stakeholder notifications. Replaced legacy manual processes with a scalable digital operational backbone.	Web Stack, MS SQL, Workflow Automation Engine, API Integrations

METHODS, TOOLS & TECHNOLOGY STACK

PROGRAM & PROJECT MANAGEMENT

JIRA · Azure DevOps · Confluence · Trello · ServiceNow · Jira Portfolio · MS Project

CLOUD & INFRASTRUCTURE

AWS (Lambda, S3, EC2) · MS Azure · Firebase · Google Cloud Services · Serverless Architecture

INTEGRATION & THIRD-PARTY

Payment Gateways (Razorpay, UPI, Cards) · POS Systems · SMS Gateways · Google Maps & Geo-fencing · Alexa SDK · Medical APIs

QUALITY, CI/CD & DEVOPS

SonarQube · Git · GitHub · Bitbucket · CI/CD Pipelines · GitHub Copilot · Postman · Jenkins

FRONTEND & MOBILE DEVELOPMENT

Flutter · Dart · React · Angular · JavaScript · TypeScript · HTML5 · CSS3

APP STORE & RELEASE MANAGEMENT

Google Play Console · Apple App Store Connect · Release Management · Compliance Reviews · Phased Rollouts

DELIVERY METHODOLOGIES

Scrum · Kanban · SAFe (Practitioner) · Hybrid Waterfall-Agile · TDD · BDD · Lean

BACKEND & DATABASE

NodeJS · PHP · C# / .NET / ASP.NET MVC · RESTful APIs · OAuth 2.0 · MongoDB · MS SQL · MySQL · Redis

COLLABORATION & COMMUNICATION

Slack · Microsoft Teams · Zoom · Google Meet · Miro · Notion · Async Documentation

ACADEMIC EDUCATION

Bachelor of Engineering (B.E.) — Computer Engineering

Rizvi College of Engineering · Mumbai University, Maharashtra
Affiliated to University of Mumbai · AICTE Approved Institution

2009 – 2014
Graduation: 2014

Higher Secondary Certificate (HSC) — Science Stream

Shri L.P. Raval Jr. College of Arts, Commerce & Science · Maharashtra Board
Aggregate: 65.33% · Subjects: Computer Science, Physics, Chemistry, Mathematics

2007 – 2009
Passed: 2009

Secondary School Certificate (SSC) — Maharashtra Board

St. Xavier's High School · Maharashtra State Board of Secondary and Higher Secondary Education
Aggregate: 58.46% · Maharashtra Board Examination

2001 – 2007
Passed: 2007

- Agile Project Management Fundamentals

► Advanced Flutter & Firebase (2023)

► SAFe Agile Practitioner Certification

► Certificate in Web Designing
- SonarQube Code Quality & Governance

► AWS Lambda & Serverless Architecture

► Enterprise Transformation & Change Management

► Bachelor of Engineering — Computer (Honors)

LANGUAGES

English

Professional Fluency
C-Level
Communication

Hindi

Native Fluency
Full Professional

Urdu

Native Fluency
Full Professional

Marathi

Working Knowledge
Conversational

Arabic

Elementary
Basic Comprehension

PUBLICATIONS, ACADEMIC RESEARCH & HONORS

- **Publication — Cyber Security & Crime**
Research paper on cybersecurity threats, digital crime taxonomy, and mitigation frameworks. Published during undergraduate academic program.
- **Certificate of Merit — Science Exhibition**
Silver Jubilee Inter-College Festival — awarded Certificate of Merit in Science Exhibition for outstanding project presentation.
- **Certificate of Excellence — Group Singing**
Inter-college cultural recognition for group performance coordination and teamwork — reinforcing collaborative leadership capabilities.
- **Synopsis — Visualizing Geolocation of Spam Email**
Academic research on geo-spatial analysis and visualization techniques applied to spam email source tracing and threat intelligence mapping.
- **Certificate of Excellence — Skit Competition**
Recognized for excellence in competitive inter-college skit performance, demonstrating structured communication and team coordination skills.
- **Certificate of Excellence — Attendance**
Awarded for academic discipline and consistent attendance record, reflecting commitment and professional reliability.

WORK PREFERENCES & AVAILABILITY

OPEN FOR REMOTE

Full-time Remote
Engagement — Global

OPEN FOR GLOBAL

International
Opportunities — All
Regions

OPEN FOR RELOCATION

Willing to Relocate for
the Right Role

OPEN FOR HYBRID

Hybrid Engagement —
Flexible on Schedule

AVAILABILITY & START DATE

Immediately available — approx 1 to 2 weeks coordination for formal onboarding. Full-time engagement preferred. Flexible on notice period requirements for the right program.

TIMEZONE & OVERLAP

Based in IST (UTC+5:30) — approx 4+ hours daily CET overlap and approx 6+ hours daily US West Coast (PST) overlap. Async-first communication with structured status reporting. Reliable high-speed fiber home office setup.

TARGET ROLES

Senior Technical Program Manager · Enterprise Delivery Lead · Portfolio Manager · PMO Lead · Delivery Manager · Technical Project Manager

PREFERRED DOMAINS

FinTech · HealthTech · GovTech · Enterprise SaaS · Digital Transformation · Utility · InsurTech · EdTech